

Tata Power-DDL's Learning Centre

**The preferred Learning & Development Centre
in the power sector**

Tata Power-DDL's Learning Centre – Cenpeid was established by Tata Power Delhi Distribution Limited in the year 2005 to cater to the training needs of its workforce. Besides its own workforce, the centre now also caters to the learning and development needs of power sector professional from national and international utilities. Over the years, Cenpeid has established itself as a leading learning and development centre for the power distribution sector in the country.





TATA POWER-DDL'S
LEARNING CENTRE CAMPUS

cenpeid



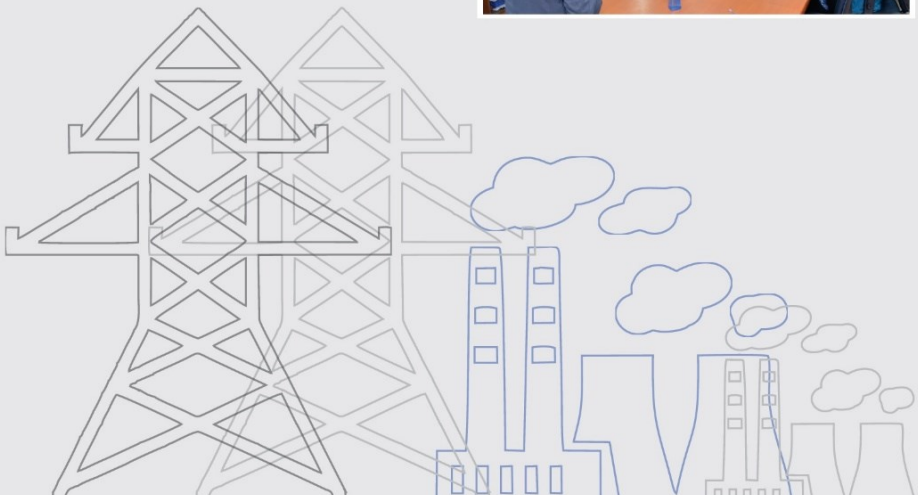
FACULTY

At TATA Power-DDL, our faculty members come from accomplished backgrounds with elite specialisations and have helped shape conventional utilities into smarter discoms.

The highly qualified and experienced faculty, which includes outstanding technical specialists and researchers from power distribution and business sectors is our greatest asset. In order to keep our faculty members updated with the latest technological advancements and breakthroughs, we promote continuous refinement of the faculty through various faculty development programmes.

Here at Tata Power DDL, we ensure the impartation of real and practical knowledge of the smart power distribution process and other perspectives. Interactions with our distinguished senior leaders allow other utilities to benefit from our experience, skill and knowledge.

Experienced elites are encouraged to participate in national and international technical forums and their knowledge bank act as an excellent source for the 'best faculty practices'. Faculty members are also sent to attend world-class sessions based on themes such as "Train the Trainer" concept that helps them learn about effective training methodologies. This in turn enhances their effective knowledge sharing paradigm and helps them bring out the best in themselves so that they can serve others seamlessly.



HR and L&D Vision Aligned with Organisational Vision 2026



Tata Power-DDL Lakshya-2026



MISSION

- Design and deliver high quality and targeted technical trainings to familiarise utility personnel with technical systems, equipment & processes, and advanced technology in power distribution.
- Design and deliver high quality and targeted behavioral & leadership development programs to enhance supervisory and management capabilities and capacity.
- Develop a pool of competent faculties – internal & external – to address the training & developing needs.
- Build & sustain a learning culture in the organisation, and to create an infrastructure needed for the same.





DOMAIN EXPERTISE

Training imparted in various areas / domains

Management Training

- Leadership Development Programmes
- Behavioural / Attitudinal / Motivational Training
- Communication, Team Work, Interpersonal Effectiveness
- Quality, Problem Solving, Innovation & Creativity

Technical & Safety Training

- Various distribution equipment
- Operations & Maintenance

Hands-on Trainings

- For Technicians and Linemen for Operation & Maintenance Services
- Transformer Workshop
- Meter Diagnostic Lab
- Protection & Testing Lab
- RMU Workshop
- Solar Plant
- AMR Diagnostic & Analysis Centre
- GIS Development & Analysis Centre
- Fault Location Vans

Futuristic & Emerging Technologies

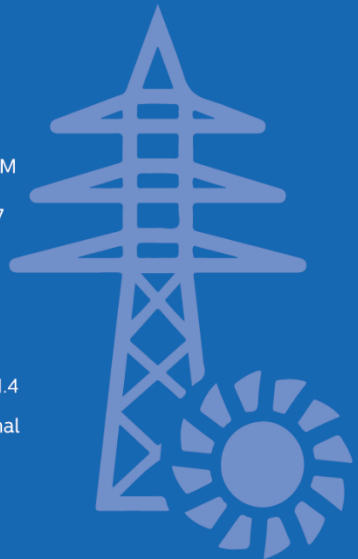
ADMS, Smart Metering, Renewable & Solar, Advanced subjects like SCADA, GIS, AMRI

TRAINING METHODS

- Customised Need Based Programs
- Classroom
- Hands-on trainings
- Role plays
- Case study
- Interactive discussions
- Demo & Field visits
- Workshops
- Video conferencing

ACHIEVEMENTS

- Won the CII National HR Circle Competition for Performance Management, Training & Development in 2017 and for Management of Change & Excellence in HRM in 2018
- Winner of BW Business World HR Excellence Award 2017 for Excellence in Learning & Development
- BML Munjal Awards 2017 & 2018 - Certificate of Appreciation on attaining Expert Panel evaluation milestone for commitment in L&D
- Won the ISTD National Award in the Competition on Innovative Training Practices in 2014
- In the past few years, Learning Center has covered over 1.4 lakh + man-days of training for both Internal as well as External participants from various National & International Utilities



Words of Admiration

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The adoption of intelligent power quality management solution by TATA Power-DDL is an important step towards integration of smart solution in power distribution.

Ibrahim Baylan
*Minister of Policy Coordination and Energy,
Government of Sweden*

TATA Power-DDL's Smart Grid Lab will not only assist them in becoming a world class utility but will also provide learning opportunities to other Indian Discoms / Utilities to address their growing power needs through a better understanding of grid modernization, demand side management and renewable energy integration technologies

Ms. Leocadia I. Zak
Former Director, U.S. Trade and Development, Agency (USTDA)

TATA Power Delhi Distribution Limited, in New Delhi, has been successful in providing electricity to 223 slum which has more than 175,000 customers by engaging with the community

World Bank Blog
Jamaica, Kenya take cues from India on electrifying urban slums

have nothing but praises for your team, but I would also like to highlight a few moments in particular. I was very impressed with their professionalism and qualifications. It was obvious to me that they really knew what they were talking about, both in theory – in the classroom, and also in practice –when we spent time at a substation

Marina Barnett
Former Senior Programme Coordinator - USEA, USAID

“We really learned a lot from TATA Power-DDL, especially the way they have implemented the SAP system across the company and the way they monitor and control all their system and equipment. We were thoroughly impressed and we would try and implement all our learnings”

**Delegates from DABS, Afghanistan,
On Training Program of TATA Power-DDL**

I think 'TATA Power-DDL' has a lot of credibility. The Company has won the confidence of consumers, took steps to make them feel welcome and also gave the feeling that it is working for the larger public good, rather than merely for profits

Late Sheila Dikshit
Former Chief Minister, Delhi

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Tata Power-DDL Learning Centre Utilities Participation

States

- Andhra Pradesh
- Arunachal Pradesh
- Assam
- Bihar
- Chhattisgarh
- Goa
- Gujarat
- Haryana
- Himachal Pradesh
- Jharkhand
- Karnataka
- Kerala
- Madhya Pradesh
- Maharashtra
- Manipur
- Meghalaya
- Mizoram
- Nagaland
- Orissa
- Punjab
- Rajasthan
- Shillong
- Tamil Nadu
- Telangana
- Tripura
- Uttar Pradesh
- Uttarakhand
- West Bengal

International Delegates

- DABS - Afghanistan
- NEDCO - Ghana
- Bhutan
- Bangladesh
- Myanmar
- Nigeria
- Sri Lanka
- Ecuador
- Ethiopia
- Gambia & Guyana
- Kenya
- Kyrgyzstan
- Rwanda
- Tanzania
- Uganda
- Zambia
- Nepal
- Uzbekistan
- Tajikistan

Other Assignments

- NESCL - Subsidiary of NTPC
- National Power Training Institute (NPTI)
- PEC University of Technology - Chandigarh
- Power Finance Corporation - 30 IPDS Programs for 27 Utilities of 21 States
- National Smart Grid Mission - USAID - PACE-D
- Power Grid Corporation of India Limited
- World Bank sponsored Program for Delegates from Central Eastern Asian Countries
- National HR Summit '19
- Skill Enhancement Programs for Polytechnic Students in Power Sector
- Confederation of Indian Industry (CII) Training Programs
- Three International Study Tour Programs conducted in US and Europe

Infrastructure

Campus

The sprawling campus is located in North Delhi's Rohini. The campus has 8 classrooms, 3 centrally air-conditioned auditoriums, video conferencing rooms, computer lab equipped with latest teaching facilities - computers, LCD projectors, white boards, etc.

Faculty

The L&D faculties are subject matter experts in their domain with over 10 to 15 years of experience.

In-House Dining Facility

In-house dining facility for trainees & guests.

Trainee Hostel & Guest House

The infrastructure includes air-conditioned and fully furnished hostel rooms and guest house to accommodate up to 100 students/guests of residential training batches.

Library

The campus has a library with hundreds of books on varied subjects and modern teaching aids.

Recreational Facilities

The campus has recreation rooms, gymnasium, 2 badminton courts & 1 basketball and volleyball court.



TATA POWER-DDL

TATA POWER DELHI DISTRIBUTION LIMITED

A Tata Power and Delhi Government Joint Venture